

The Jordan's Group Survey

We'd greatly appreciate your opinion. By completing the following survey and returning it to us via mail or email, we will be better able to serve you in the future. We appreciate your business and look forward to working with you again.

_____	_____
Construction Company Name	Project Manager
_____	_____
Job Name	Superintendent

The Bid/Quote Process (*Circle your choice*)

1. How would you rate the timeliness of our bid for your project?

Excellent Good Fair Poor Don't know

Additional Comment: _____

2. How would you rate the thoroughness of our pricing proposal?

Excellent Good Fair Poor Don't know

Additional Comment: _____

3. How was our follow-up to discuss the bid and contracts?

Excellent Good Fair Poor Don't know

Additional Comment: _____

Project Work-

1. Did Jordan's handle the start of the project on time? ___Yes ___No

2. Were changes made from the initial project scope? ___Yes ___No

3. If so, how would you rate our responsiveness to changes?

Excellent Good Fair Poor Don't know

4. Did we finish the project on time? ___Yes ___No

5. Was the closeout book delivered on time? ___Yes ___No

6. How would you rate the overall look of the completed project?

Excellent Good Fair Poor Don't know

7. Were all communications clear and timely? Yes No

8. How would you rate our superintendent/laborers overall attitude, dress and professionalism?

Excellent Good Fair Poor Don't know

9. How did your project manager (PM) handle your job?

Excellent Good Fair Poor Don't know

Additional Comment: _____

10. Was the owner/developer happy with the completed project pertaining to the landscape, hardscape and irrigation? Yes No

Overall-

Would you use us again on your future projects? Yes No

Would you recommend us to others? Yes No

Comments/compliments to help us better serve you:

Is there any other subcontract work you would like us to bid for you? If so, please list:

If you are pleased with our service, would you be willing to write a testimonial?

(If so, please know we may want to share your comments in our marketing materials.)

Thank you again for your responses. If you would like to speak with us directly, contact:

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